NEWS RELEASE

National Road show reveals Australian law firms eager to leverage efficiency savings enabled by BigHand 4.2 in competitive legal climate

BigHand concludes a successful national Road show series for the year, with many law firms already choosing to adopt the latest version BigHand 4.2, which delivers major new components that increase the usability and effectiveness of smartphone & speech recognition technology

Sydney, Australia 12th December 2011 - BigHand, the market leading voice productivity software vendor in the global legal & professional services industry, has seen its most innovative and powerful new version BigHand 4.2 immediately adopted by law firms following its introduction to the Australian legal market at the recent national road show series entitled 'The BigLeap'. The new features and enhancements have been developed in consultation with legal customers through a series of user groups, in order to improve secretarial efficiency and increase the usability of speech recognition for law firms. BigHand 4.2 is a significant step forward in making speech recognition accessible to all types of authors and for a much broader range of work.

Pam Grumetza, Senior Business Systems Analyst, Crown Law comments:

"Prior to attending the BigHand Road show, Crown Law Queensland was already in the process of upgrading to Bighand v4.1 with a special interest in mobility and speech recognition. After seeing the demonstration of the latest release we were so impressed with the additional features, especially the formatting functionality using speech recognition, we made a decision to upgrade straight to v4.2."

BigHand 4.2 encourages firms to consider the business case for integrating smartphone usage and speech recognition software into their BigHand platform as a way of expediting document creation, lowering document production costs and freeing up secretaries to add greater value away from transcription. With the growing challenge of managing overhead costs and profit margins, firms are looking for ways to increase their efficiency and effectiveness in order to stay ahead of the competition.

Russell Seenan, IT Manager at Barry.Nillson noticed the competition moving away from other platforms to BigHand:

"The firm needed to find a replacement to its current digital dictation system, which was old and restrictive in the devices that we could use. During our research, we noticed a number firms switching from other platforms to BigHand. We were impressed with BigHand's latest version, and after speaking to some of their existing clients it became clear that their product, support and professionalism was second-to-none."

Top tier law firm Shine Lawyers have also chosen to upgrade to BigHand 4.2. Jeremy Collins, IT Manager comments:

"Shine Lawyers is upgrading to the latest version of BigHand to take advantage of the latest mobile integration, enabling us to leverage our existing smartphone fleet to introduce dictation services via a single mobile device. We are also looking forward to being able to better manage our Word Processing pool through the enhanced reporting modules."

Sean Stephens, Sales Director, Asia-Pacific, BigHand comments, ''BigHand v4.2 is one of the most exciting and feature rich releases we have seen, especially around the area of speech recognition. The enhancements included come from extensive consultation with users through a series of customer focus groups. Our proofreading additions bring some of the most effective and efficient tools to the document assembly process, further improving secretarial efficiency and document turnaround times.''
-ENDS-

About BigHand
The BigHand Group supports over 142,000 professionals globally, across 1,300 organisations, and is based out

of London, Chicago, Sydney and Toronto. BigHand is a Microsoft Gold Partner and Elite BlackBerry ISV Partner, and was voted winner of the Australasian Legal Business Magazine's Dictation & Transcription 'Service Provider of the Year 2010' and 'Dictation System of the Year' at the 7th Annual Law Technology News (LTN) Awards 2009. Further info is available at www.bighand.com.